

Glass Computer Technologies

briantglass.com

Empowering you in the digital age.

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Pricing

I believe in straight-forward, no-nonsense pricing for your home or small business needs. I publish set prices for our most common services, so you know exactly how much a project will cost before you get started. I offer a few different pricing methods and you can choose the one that makes most sense for you and will make it easy to compare and shop.

Our policies:

- I will always provide a quote upfront
- I will always get your approval before I start the work
- I will never up-charge you for parts – I will pick the best vendor and will provide you with the original invoices for your records
- I will always let you know of additional services and charges up-front and get your approval before I proceed. Sometimes I discover additional problems after I start the project – if this happens, I will let you know about the impact so that you make a decision before I proceed.

Billing Methods

Per hour. I can bill you per hour in 15 minute increments – if something takes 1 hour and 15 minutes, I won't charge you for 2 hours! That's our guarantee.

- **IT Consulting.**
The basic rate is \$40/hr. Written report is included.
- **Hardware / Software installation / setup.**
The basic rate is \$25/hr. The client has to provide the needed software, hardware components and materials.

Per service. Take a look at our most common services and the set fees for each of them. If you don't see the needed service listed, I will give you a free quote before I get started. Commuting expenses apply in some cases.

- **Virus detection and removal**
\$40 for each computer. Free installation of antivirus software is included.
- **Local area network setup**
From \$40 to \$120 depending on the network topology and number of computers. Parts and materials are extra.
- **System/Data backup or restore**
From \$40 to \$120 depending on the number of computers.
- **System/Data optimization and software maintenance**
From \$40 to \$80 for each computer depending on tasks included.

Services soon to come...

Monthly service agreements. Our service agreements range from \$20 to \$150 per month. Below is a list of our most common service agreements, but I will be happy to customize them to fit your needs.

- **Ongoing service and maintenance of a Local area network**
From \$50 to \$150 depending on the network topology and number of computers.

Leasing service agreements. These service agreements are available as a part of an Ongoing service and maintenance of a Local area network monthly service agreement only.

- **File and print server based on Linux/SAMBA appliance**
Lease fee range is from \$20 to \$50 per month depending on the CPU speed, memory and hard disk space.
- **Network Attached Storage appliance**
Lease fee range is from \$10 to \$30 per month depending on the hard disk space.